



10 Danie Theron Street, Fochville, 2515
P.O Box 590, Fochville, 2515
Tel No: (+27) 18 771 6471
Fax No: (+27) 18 771 2596
Fax to mail: 086 602 3946
Email: marketingtcsrud@lantic.net
Website: www.tcs-rud.com

Reg. No: 2006/004511/07
Vat No: 4550233383

Customer Questionnaire

Please complete and **email this questionnaire to us (info@tcsrud.com)**. Once received, we will contact you to advise on the most suitable TYRE PROTECTION CHAIN for your application.

Your company:

Contact Person: _____ Phone Number: _____
Address: _____ Fax Number: _____
Postal code: _____ E-mail address: _____
City: _____ Country: _____

Type of operation:

- Underground Surface Slag Quarry Cement Recycling
 Other _____

Machine:

Manufacture Type: _____ Model: _____
Operating hours per day: _____

Load and carry:

- YES NO

Average distance/km: _____ Bucket Capacity/m3: _____

Tyres:



Manufacture Type: _____

Size: _____

Type: _____

Tread: L3 L4 L5

Tyre Condition: _____

Used in %: _____

Non-standard tyre: _____

Twin tyre: _____

Distance Between tyres: _____

Material:

Quartz content in %: _____

Material hardness: _____

Material temperature in°: _____ from°: _____

up to°: _____

Operating conditions:

- Dry Wet

Reason for using chain:

- Tyre Protection Traction Other

Cause of premature tyre failure:

- Wear Thermal Stress: Cuts / Punctures: Material Fatigue:

Tyre life without chain operation hour:

Tyre life with chain (if used):

Remarks:

Date: _____

Thank you for completing our customer questionnaire. Please email this form to info@tcsrud.com.

Directors: F Di Guisto (Erlau Germany), J Rieger (Shareholder Germany), J.H Horn (CEO), L Mabena (Production), T.W Mnguni (Service)

CHAIN TODAY & GAIN TOMORROW

